L Number	Hits	Search Text	DB	Time stamp
1	83	virtual adj call adj center	USPAT; US-PGPUB; EPO; JPO;	2004/08/31 11:18
2	169966	(remain\$3 or hold\$3) near3 time	DERWENT USPAT; US-PGPUB; EPO; JPO;	2004/08/31 11:19
3	11	(virtual adj call adj center) and ((remain\$3 or hold\$3) near3 time)	DERWENT USPAT; US-PGPUB; EPO; JPO;	2004/08/31 12:21
4	3947	walker.as.	DERWENT USPAT; US-PGPUB; EPO; JPO;	2004/08/31 12:22
5	10832	acd or (autom\$4 adj call adj distributor) or (call adj center)	DERWENT USPAT; US-PGPUB; EPO; JPO;	2004/08/31 12:22
6	0	walker.as. with (acd or (autom\$4 adj call adj distributor) or (call adj center))	DERWENT USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/31 12:22
7	29	walker.as. and (acd or (autom\$4 adj call adj distributor) or (call adj center))	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/31 13:40
8	389766	(display\$3 or provid\$3 or announc\$3) near5 (info or information or queue)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/31 13:42
9	10832	<pre>acd or (autom\$4 adj call adj distributor) or (call adj center) or (virtual adj call adj center)</pre>	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/31 13:43
10	482	((display\$3 or provid\$3 or announc\$3) near5 (info or information or queue)) with (acd or (autom\$4 adj call adj distributor) or (call adj center) or (virtual adj call adj center))	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/31 13:43
11	3832301	video or text or chat or voice or GUI or graph\$4	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/31 13:44
12	53629	((display\$3 or provid\$3 or announc\$3) near5 (info or information or queue)) with (video or text or chat or voice or GUI or graph\$4)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/31 13:45
13	741	(acd or (autom\$4 adj call adj distributor) or (call adj center) or (virtual adj call adj center)) and (((display\$3 or provid\$3 or announc\$3) near5 (info or information or queue)) with (video or text or chat or voice or GUI or graph\$4))	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/31 13:45
14	403	(((display\$3 or provid\$3 or announc\$3) near5 (info or information or queue)) with (acd or (autom\$4 adj call adj distributor) or (call adj center) or (virtual adj call adj center))) and (video or text or chat or voice or GUI or graph\$4)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/31 13:45
15	1192709	menu or option\$	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/08/31 13:46

16	14960	((display\$3 or provid\$3 or announc\$3)	USPAT;	2004/08/31
		near5 (info or information or queue))	US-PGPUB;	13:46
		with (menu or option\$)	EPO; JPO;	
17	10874	///displayed or provided on appounced)	DERWENT	2004/08/31
1 '	10074	(((display\$3 or provid\$3 or announc\$3)   near5 (info or information or queue))	USPAT; US-PGPUB;	13:47
		with (menu or option\$)) and (video or	EPO; JPO;	13.47
		text or chat or voice or GUI or graph\$4)	DERWENT	
18	266	(acd or (autom\$4 adj call adj	USPAT;	2004/08/31
		distributor) or (call adj center) or	US-PGPUB;	13:47
		(virtual adj call adj center)) and	EPO; JPO;	
		((((display\$3 or provid\$3 or announc\$3)	DERWENT	
		near5 (info or information or queue))		
		with (menu or option\$)) and (video or		
		text or chat or voice or GUI or graph\$4))		
19	2217	(monitor\$3 or screen\$3 or check\$3 or	USPAT;	2004/08/31
		supervis\$3 or watch\$3) near6	US-PGPUB;	14:15
		(characteristic\$ or state\$ or qualit\$3 or feature\$) near6 (queu\$3 or hold\$3)	EPO; JPO; DERWENT	
20	41715	(monitor\$3 or screen\$3 or check\$3 or	USPAT;	2004/08/31
20	41/13	supervis\$3 or watch\$3) near6 (queu\$3 or	US-PGPUB;	14:15
		hold\$3)	EPO; JPO;	14.15
			DERWENT	
21	79	((acd or (autom\$4 adj call adj	USPAT;	2004/08/31
		distributor) or (call adj center) or	US-PGPUB;	14:15
		(virtual adj call adj center)) and	EPO; JPO;	
		(((display\$3 or provid\$3 or announc\$3)	DERWENT	
		near5 (info or information or queue))		
		with (menu or option\$)) and (video or		
		text or chat or voice or GUI or		
		graph\$4))) and ((monitor\$3 or screen\$3 or		į l
	!	check\$3 or supervis\$3 or watch\$3) near6		
22	0	(queu\$3 or hold\$3)) 20030161464.URPN.	USPAT	2004/08/31
22		20030101404.0REN.	OSFAI	14:17
_	34	(acd or (autom\$4 adj call adj	USPAT;	2004/08/31
		distributor) or (call adj center)) and	US-PGPUB;	13:42
		((monitor\$3 or screen\$3 or check\$3 or	EPO; JPO;	
		supervis\$3 or watch\$3) near6	DERWENT	
		(characteristic\$ or state\$ or qualit\$3 or		
		feature\$) near6 (queu\$3 or hold\$3))		
-	550	(acd or (autom\$4 adj call adj	USPAT;	2004/08/27
		distributor) or (call adj center)) and	US-PGPUB;	16:45
		((monitor\$3 or screen\$3 or check\$3 or	EPO; JPO; DERWENT	
	1	supervis\$3 or watch\$3) near6 (queu\$3 or hold\$3))	DEVACINI	
_	9253	(display\$3 or show\$3 or present\$3 or	USPAT;	2004/08/27
	1 2233	view\$3) near5 (menu or choice\$ or list)	US-PGPUB;	17:13
		near5 (graphic\$2 or text or voice or web)	EPO; JPO;	
			DERWENT	
-	33	((acd or (autom\$4 adj call adj	USPAT;	2004/08/27
		distributor) or (call adj center)) and	US-PGPUB;	16:47
		((monitor\$3 or screen\$3 or check\$3 or	EPO; JPO;	
		supervis\$3 or watch\$3) near6 (queu\$3 or	DERWENT	
1		hold\$3))) and ((display\$3 or show\$3 or		
		present\$3 or view\$3) near5 (menu or		
		choice\$ or list) near5 (graphic\$2 or text or voice or web))		
_	2	((monitor\$3 or screen\$3 or check\$3 or	USPAT;	2004/08/27
		supervis\$3 or watch\$3) near6 (queu\$3 or	US-PGPUB;	17:13
		hold\$3)) with ((display\$3 or show\$3 or	EPO; JPO;	- · ·
		present\$3 or view\$3) near5 (menu or	DERWENT	
		choice\$ or list) near5 (graphic\$2 or text		
		or voice or web))		
-	438	((monitor\$3 or screen\$3 or check\$3 or	USPAT;	2004/08/27
1		supervis\$3 or watch\$3) near6 (queu\$3 or	US-PGPUB;	17:13
	1			)
		hold\$3)) and ((display\$3 or show\$3 or	EPO; JPO;	
		present\$3 or view\$3) near5 (menu or	DERWENT	

<u> </u>	33	(acd or (autom\$4 adj call adj	USPAT;	2004/08/27
		distributor) or (call adj center)) and	US-PGPUB;	17:14
		(((monitor\$3 or screen\$3 or check\$3 or	EPO; JPO;	1
	-	supervis\$3 or watch\$3) near6 (queu\$3 or	DERWENT	
		hold\$3)) and ((display\$3 or show\$3 or		
		present\$3 or view\$3) near5 (menu or	İ	
		choice\$ or list) near5 (graphic\$2 or text		
		or voice or web)))		